Process to Resolve View/Sunlight Complaints

During these three steps you and your neighbor are in control and can craft your own Mutually Beneficial Solution

City: $100—$300  Complainant: $0—$2000  Complainant and Tree Owner: $10,000 to $20,000

Neighbor Resolution

Consultation with City Arborist

- Notify the tree owner, in writing, of your issue; be courteous and respectful
- Request an in-person meeting with the intent of arriving at a mutually agreeable solution
- Invite the tree owner to visit your property to see the problem
- Indicate your willingness to visit their property to look from their perspective

The consultation with the Arborist is a free service to City residents (up to three hours) and provides:
- Unbiased assessment of tree
- General information about the process to help resolve the issue
- Suggestions about pruning and/or replacement through “hierarchy of remedies”

Mediation

If no resolution yet:
- A consultation with the City Arborist is required prior to mediation
- Complainant, in writing, proposes mediation to the tree owner
- If the tree owner declines to participate in mediation, he/she loses the opportunity to state a preference for resolution in front of the Board of Adjustment

Board of Adjustment

- The City Arborist’s report is required
- The complainant is responsible to establish that the complaint meets the criteria and that the resolution process was followed

State Superior Court

- The complainant and/or the tree owner, not the City, are responsible to enforce the decisions in court

Someone is making a decision for you

City does not enforce