



Process to Resolve View/Sunlight Complaints

During these three steps you and your neighbor are in control and can craft your own Mutually Beneficial Solution

Someone is making a decision for you

City does not enforce

Neighbor Resolution

- Notify the tree owner, in writing, of your issue; be courteous and respectful
- Request an in-person meeting with the intent of arriving at a mutually agreeable solution
- Invite the tree owner to visit your property to see the problem
- Indicate your willingness to visit their property to look from their perspective

Consultation with City Arborist

- The consultation with the Arborist is a free service to City residents (up to three hours) and provides:
- Unbiased assessment of tree
 - General information about the process to help resolve the issue
 - Suggestions about pruning and/or replacement through “hierarchy of remedies”

City: \$100—\$300

Mediation

- If no resolution yet:
- A consultation with the City Arborist is required prior to mediation
 - Complainant, in writing, proposes mediation to the tree owner
 - If the tree owner declines to participate in mediation, he/she loses the opportunity to state a preference for resolution in front of the Board of Adjustment

Complainant: \$0—\$2000

Board of Adjustment

- The City Arborist’s report is required
- The complainant is responsible to establish that the complaint meets the criteria and that the resolution process was followed

**Complainant:
\$5500—\$9500**

State Superior Court

- The complainant and/or the tree owner, not the City, are responsible to enforce the decisions in court

**Complainant and
Tree Owner:
\$10,000 to \$20,000**